

TERMS AND CONDITIONS OF HIRE

1. A deposit of 30% (sterling) is payable by cheque at the time of reservation.
2. The balance of payment must be paid no later than 8 weeks prior to the commencement of the booking. Failure to pay the balance by the due date may result in cancellation of the booking by the owner without refund of any deposit paid.
3. Where *Marmion* is reserved less than 8 weeks in advance of the commencement of the booking payment in full must be made at the time of reservation.
4. We reserve the right to cancel any reservation where payment is not received in accordance with the above.
5. In the event of cancellation by the customer prior to final payment no refund of deposits will be made. In the event of cancellation by the customer after final payment no refund will be made. In the event of failure to occupy *Marmion* for the whole or part of the booking period no refund will be made. Customers are advised to ensure they have adequate holiday cancellation insurance to cover their losses in such circumstances.
6. In the unlikely event that *Marmion* is unavailable due to unforeseen circumstances relating to the owner or property a full refund will be given.
7. The number of persons occupying *Marmion* must not exceed seven. The owner's reserve the right require the property to be vacated immediately if this condition is broken.
8. No pets are permitted in *Marmion*
9. Smoking within *Marmion* is strictly prohibited. The owners reserve the right to require the property to be vacated immediately if this condition is broken.
10. The playing of music between the hours of 10pm and 7am is not permitted.
11. *Marmion* is available from 4pm on the first day of the booking and must be vacated by 10am on the last day of the booking (full week bookings). For short breaks *Marmion* will normally be available from midday on the first day and must be vacated by 11am on the last day of the short break.
12. The lead adult shall ensure that *Marmion*, its furniture, fixtures and fittings are in the same condition and state of repair as at the commencement of the holiday and shall leave *Marmion* in the same state of cleanliness and general order as it was found. Any damages or breakages must be notified and may be charged to the lead adult where the cost of repair / replacement is greater than £30.
13. The owners accept no liability for loss or damage to property or persons whilst in *Marmion*.
14. Customers must permit the owner or their representative to enter the property with notice to inspect or repair the property. In the case of emergency repair to the property or adjoining property such entry may be without notice.